

AUTUMN PROMOTION TERMS AND CONDITIONS **(hereinafter referred to as the "Terms and Conditions")**

1. GENERAL PROVISIONS

- 1.1 The organizer of the promotion called Autumn Promotion, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o.o., with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, VAT ID (NIP): 5833195289, hereinafter referred to as the "Organizer".
- 1.2 The Promotion involves distributing promotional codes for free kWh to be used at GreenWay Polska's own charging stations in Poland, available to users subscribed to the Energia Plus or Energia Max paid subscription plans.
- 1.3 The Promotion runs from 1 October to 30 November 2026. The Organizer reserves the right to shorten or extend the duration of the Promotion, subject to clause 4.2.

2. PROMOTION CONDITIONS

- 2.1 A participant in the Promotion may be an individual who has full legal capacity (a person who is at least 18 years of age and is not fully or partially incapacitated within the meaning of the Civil Code), has read these Terms and Conditions, accepts their provisions, and is a customer registered in the GreenWay network under the multiple charging option, as well as companies registered under the multiple charging option.
- 2.2 The promotional code referred to in § 1 point 2 may be activated only if both of the following conditions are met 1) the Customer has provided active marketing consent in their Client Zone account 2) the Customer has an active Energia Plus or Energia Max paid subscription plan.
- 2.3 Promotional code activation means participating in the Promotion and accepting the Terms and Conditions.
- 2.4 Employees of the Organizer are not excluded from participation in the Promotion.
- 2.5 Customers using fleet plans are excluded from the Promotion.
- 2.6 Each month participants receive a promotional code for a package of free kWh, depending on the selected subscription: Energia Plus – 10 kWh, Energia Max – 25 kWh.
- 2.7 Each month of the Promotion (October and November 2026) has a separate promotional code. Promotional codes for October can be activated from October 1, 2026 to October 31, 2026. Promotional codes for November can be activated from November 1, 2026 to November 30, 2026.
- 2.8 During each month of the Promotion (October and November 2026), only one promotional code may be activated per Customer account, regardless of any subscription plan changes within that period.
- 2.9 Codes are intended exclusively for payers (main drivers) and may only be activated for one driver assigned to the payer account, including the payer themselves.
- 2.10 Existing plan participants may activate the code at any time within the calendar month. Customers who subscribe to the Energia Plus or Energia Max plan during the applicable calendar month may activate the promotional code immediately upon activation of the subscription. The code activation date does not affect the amount of free kWh.
- 2.11 Free kWh can only be used after redeeming a code and cannot be applied to previous charging sessions.
- 2.12 Free kWh can be used only on GreenWay Polska's own charging network – not valid on partner or roaming networks.
- 2.13 Free kWh are only available during the same month that the promotional code was issued. Unused kWh do not roll over to the following month.
- 2.14 Monthly promo codes will be sent via Newsletter to the current email address on the customer account and announced on the website and GreenWay Polska's social media at the start of each month by the 3rd day of each respective month.
- 2.15 A subscription plan purchased during the month must be active until the end of the following calendar month. Subscription usage is governed by the current GreenWay terms and price list at greenwaynetwork.com.

3. COMPLAINT PROCEDURE

- 3.1 Any complaints regarding the manner in which the Promotion is conducted should be submitted by Participants to the following email address: bok@greenwaypolska.pl.
- 3.2 A written complaint should include the Participant's first name, last name, email address, as well as a detailed description and justification of the complaint.
- 3.3 Complaints will be considered by the Organizer within 14 (fourteen) days from the date of receipt.
- 3.4 The Participant will be informed of the outcome of the complaint consideration by email sent to the email address provided by the Participant when submitting



the complaint, within 14 (fourteen) days from the date the complaint is examined.

- 3.5 Claims not resolved or not upheld in the complaint procedure may be pursued before a court of general jurisdiction.

4. FINAL PROVISIONS

- 4.1 These Terms and Conditions are available on the Organizer's website.
- 4.2 The Organizer reserves the right to amend these Terms and Conditions at any time without stating reasons. However, amendments may not infringe upon rights already acquired by Participants.
- 4.3 The rules for the protection of personal data (GDPR) are set out in the PRIVACY AND COOKIES POLICY, which constitutes an integral part of these Terms and Conditions and forms an appendix thereto.
- 4.4 The provisions of these Terms and Conditions and the applicable provisions of law constitute the basis for conducting the Promotion.