

"Bonus 10 kWh " PROMOTION TERMS AND CONDITIONS (hereinafter referred to as the "Terms and Conditions")

1. GENERAL PROVISIONS

- 1.1 The organizer of the promotion called Bonus 10 kWh Promotion, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o.o., with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, VAT ID (NIP): 5833195289, hereinafter referred to as the "Organizer".
- 1.2 The Promotion consists of granting discount codes for the activation of free 10 kWh charging packages redeemable within the GreenWay network to users who, during the Promotion Period, validly consent to receive marketing communications, in accordance with the terms and conditions set out in these Terms and Conditions.
- 1.3 The Promotion Period runs from 30 July 2026 to 31 December 2026, subject to Section 4.2.

2. PROMOTION CONDITIONS

- 2.1 A participant in the Promotion may be an individual who has full legal capacity (a person who is at least 18 years of age and is not fully or partially incapacitated within the meaning of the Civil Code), has read these Terms and Conditions, accepts their provisions, and is a customer registered in the GreenWay network under the multiple charging option, as well as companies registered under the multiple charging option.
- 2.2 Employees of the Organizer are not excluded from participation in the Promotion.
- 2.3 The Promotion consists of granting Participants discount codes for the activation of free 10 kWh charging packages, redeemable within the GreenWay network at no additional cost, provided that they give their consent to receive marketing communications from the Organizer on or after 30 July 2026, in accordance with the terms and conditions set out in these Terms and Conditions.
- 2.4 In order to participate in the Promotion, the Participant must jointly fulfil the following conditions: provide consent to receive marketing communications through their User Account and activate the individual promotional code received by e-mail, in accordance with the rules specified by the Organizer.
- 2.5 The discount codes will be sent to the Customer's e-mail address used to log in to the Customer Portal. The discount code must be activated in the Customer Portal under the "Discounts" tab.
- 2.6 The Promotion is addressed to users who have a Customer Account and who, prior to 30 July 2026, did not have an active consent to receive marketing communications, and who, from 30 July 2026 onwards, validly provide such consent in accordance with the terms and conditions set out in these Terms and Conditions.
- 2.7 The Promotion may be combined with other promotions and discounts, unless the terms and conditions of such promotions or discounts exclude this possibility.
- 2.8 The voucher may be used within 3 months from the date of its activation. After this period, the voucher expires and may no longer be used.
- 2.9 The package is settled solely based on the number of kWh consumed and does not cover any fees resulting from exceeding the free-of-charge time limit, after which per-minute charges apply, as specified in the Charging Services Price List.
- 2.10 The Promotion may be combined with other promotions and discounts, unless the terms and conditions of such promotions or discounts exclude such possibility.

3. COMPLAINT PROCEDURE

- 3.1 Any complaints regarding the manner in which the Promotion is conducted should be submitted by Participants to the following email address: bok@greenwaypolska.pl.
- 3.2 A written complaint should include the Participant's first name, last name, email address, as well as a detailed description and justification of the complaint.
- 3.3 Complaints will be considered by the Organizer within 14 (fourteen) days from the date of receipt.
- 3.4 The Participant will be informed of the outcome of the complaint consideration by email sent to the email address provided by the Participant when submitting the complaint, within 14 (fourteen) days from the date the complaint is examined.
- 3.5 Claims not resolved or not upheld in the complaint procedure may be pursued before a court of general jurisdiction

4. FINAL PROVISIONS

- 4.1 These Terms and Conditions are available on the Organizer's website.



- 4.2 The Organizer reserves the right to amend these Terms and Conditions at any time without stating reasons. However, amendments may not infringe upon rights already acquired by Participants.
- 4.3 The rules for the protection of personal data (GDPR) are set out in the PRIVACY AND COOKIES POLICY, which constitutes an integral part of these Terms and Conditions and forms an appendix thereto.
- 4.4 The provisions of these Terms and Conditions and the applicable provisions of law constitute the basis for conducting the Promotion.