

## SUMMER PROMOTION TERMS AND CONDITIONS (hereinafter referred to as the "Terms and Conditions")

### 1. GENERAL PROVISIONS

- 1.1 The organizer of the promotion called Summer Promotion, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o.o., with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, VAT ID (NIP): 5833195289, hereinafter referred to as the "Organizer".
- 1.2 The Promotion consists of a reduction of the monthly subscription fee for the Energia Plus plan by PLN 25.00 (gross) and Energia Max plan by PLN 40,00 (gross).
- 1.3 The Promotion period runs from 1 July to 30 September 2026, subject to clause 4.2.

### 2. PROMOTION CONDITIONS

- 2.1 A participant in the Promotion may be an individual who has full legal capacity (a person who is at least 18 years of age and is not fully or partially incapacitated within the meaning of the Civil Code), has read these Terms and Conditions, accepts their provisions, and is a customer registered in the GreenWay network under the multiple charging option, as well as companies registered under the multiple charging option.
- 2.2 Employees of the Organizer are not excluded from participation in the Promotion.
- 2.3 The Promotion consists of reducing the monthly subscription fee for the Energia Plus plan to PLN 4.99 (gross) and the monthly subscription fee for the Energia Max plan to PLN 39.99 (gross) during the promotional period specified in clause 1.3.
- 2.4 To be eligible for the Promotion, the customer must have an active Energia Plus or Energia Max plan or activate one of these plans during the promotional period specified in clause 1.3.
- 2.5 The reduced subscription fee applies to all drivers registered under a customer account with an active Energia Plus plan or Energia Max plan.
- 2.6 The rules for activating the Energia Plus plan and Energia Max plan, as well as the rates per kWh and per minute after exceeding the time limit, are specified in the GreenWay Charging Services Price List.
- 2.7 The Promotion may be combined with other promotions and discounts, unless the terms and conditions of such promotions or discounts exclude this possibility.

### 3. COMPLAINT PROCEDURE

- 3.1 Any complaints regarding the manner in which the Promotion is conducted should be submitted by Participants to the following email address: [bok@greenwaypolska.pl](mailto:bok@greenwaypolska.pl).
- 3.2 A written complaint should include the Participant's first name, last name, email address, as well as a detailed description and justification of the complaint.
- 3.3 Complaints will be considered by the Organizer within 14 (fourteen) days from the date of receipt.
- 3.4 The Participant will be informed of the outcome of the complaint consideration by email sent to the email address provided by the Participant when submitting the complaint, within 14 (fourteen) days from the date the complaint is examined.
- 3.5 Claims not resolved or not upheld in the complaint procedure may be pursued before a court of general jurisdiction

### 4. FINAL PROVISIONS

- 4.1 These Terms and Conditions are available on the Organizer's website.
- 4.2 The Organizer reserves the right to amend these Terms and Conditions at any time without stating reasons. However, amendments may not infringe upon rights already acquired by Participants.
- 4.3 The rules for the protection of personal data (GDPR) are set out in the PRIVACY AND COOKIES POLICY, which constitutes an integral part of these Terms and Conditions and forms an appendix thereto.
- 4.4 The provisions of these Terms and Conditions and the applicable provisions of law constitute the basis for conducting the Promotion.