

MAY PROMOTION TERMS AND CONDITIONS (hereinafter referred to as the "Terms and Conditions")

1. GENERAL PROVISIONS

- 1.1 The organizer of the promotion called May Promotion, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o.o., with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, VAT ID (NIP): 5833195289, hereinafter referred to as the "Organizer".
- 1.2 The Promotion consists of a 20% reduction in the price per kWh at DC charging points located at GreenWay Polska's own charging stations.
- 1.3 The Promotion runs from 1 May to 31 May 2026, subject to clause 4.2.

2. PROMOTION CONDITIONS

- 2.1 A participant in the Promotion may be an individual who has full legal capacity (a person who is at least 18 years of age and is not fully or partially incapacitated within the meaning of the Civil Code), has read these Terms and Conditions, accepts their provisions, and is a customer registered in the GreenWay network under the multiple charging option, as well as companies registered under the multiple charging option, including those that have concluded agreements with the Organizer for the provision of charging services under Firma or Flota offer.
- 2.2 Employees of the Organizer are not excluded from participation in the Promotion.
- 2.3 The Promotion consists of a reduction in the price per kWh at DC charging points under the Energia Max, Energia Plus, and Energia Standard plans to the amounts specified in the table below:

	Energia Max	Energia Plus	Energia Standard
DC	PLN 1,68	PLN 1,92	PLN 2,39

- 2.4 Other fees related to the settlement of the charging service, i.e. the free time limit without per-minute charges and the fees for exceeding that limit, remain in accordance with the current Charging Services Price List and are not subject to change.
- 2.5 The prices specified in clause 2.3 are gross prices and apply exclusively to GreenWay's own charging stations in Poland.
- 2.6 Promotional prices per kWh will be visible after logging into the mobile application and on the charging station map available after logging into the Customer Portal.
- 2.7 Charging sessions carried out during the promotional period will be settled and invoiced according to the prices specified in clause 2.3.
- 2.8 The Promotion may be combined with other promotions and discounts, unless the terms and conditions of such promotions or discounts exclude this possibility.

3. COMPLAINT PROCEDURE

- 3.1 Any complaints regarding the manner in which the Promotion is conducted should be submitted by Participants to the following email address: bok@greenwaypolska.pl.
- 3.2 A written complaint should include the Participant's first name, last name, email address, as well as a detailed description and justification of the complaint.
- 3.3 Complaints will be considered by the Organizer within 14 (fourteen) days from the date of receipt.
- 3.4 The Participant will be informed of the outcome of the complaint consideration by email sent to the email address provided by the Participant when submitting the complaint, within 14 (fourteen) days from the date the complaint is examined.
- 3.5 Claims not resolved or not upheld in the complaint procedure may be pursued before a court of general jurisdiction

4. FINAL PROVISIONS

- 4.1 These Terms and Conditions are available on the Organizer's website.
- 4.2 The Organizer reserves the right to amend these Terms and Conditions at any time without stating reasons. However, amendments may not infringe upon rights already acquired by Participants.
- 4.3 The rules for the protection of personal data (GDPR) are set out in the PRIVACY AND COOKIES POLICY, which constitutes an integral part of these Terms and Conditions and forms an appendix thereto.
- 4.4 The provisions of these Terms and Conditions and the applicable provisions of law constitute the basis for conducting the Promotion.